



Australian Government
**Department of Employment
and Workplace Relations**

Our Ref MC22-018646

Mr Graham Wynn
Superior People Recruitment
graham@superiorpeople.com.au

Dear Mr Wynn

Thank you for your email of 03 August 2022 to the Hon Tony Burke, Minister for Employment and Workplace Relations, regarding Workforce Australia Online for Business. The Minister has asked me to reply on his behalf.

I understand that you met with my team on 1 September 2022 to discuss your experiences with the Workforce Australia Online for Business platform. I would like to thank you for taking the time to provide your feedback to us in person. It is appreciated.

Your suggestions on how Workforce Australia Online for Business could be improved have been taken into consideration and will be used to help inform future development of the platform. As mentioned via email correspondence with my team, we would also like to engage you in future user research work that the department conducts.

If you have any further feedback on Workforce Australia for Business, you can provide it directly to my team at workforceaustraliaforbusiness@dewr.gov.au. Alternatively, the department has other mechanisms in place to receive feedback on Workforce Australia more generally. You can provide feedback by completing the in-page questionnaire on the website, or by emailing or calling our contact centre on 13 17 15 or NationalCustomerServiceLine@dese.gov.au.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Stuart Watson'.

Stuart Watson
Assistant Secretary
National Workforce Solutions Branch
2 September 2022